



Warranty Policy

Our commitment to quality allows us to protect against defects in material or workmanship for a period of 12 months.

Aeromotive Services Inc. warrants that the Products will be free from defects in materials and workmanship. No claim shall be maintained hereunder unless the facts giving rise to it are discovered within 12 months from the date of purchase and written notice thereof given to Aeromotive Services Inc within 30 days of discovery. The foregoing express warranty is exclusive and is given in lieu of all other warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose. In the event of any breach of this warranty and provided such breach is reported to Aeromotive Services Inc. within the one-year warranty period, Aeromotive shall, at its option, refund the purchase price, or at its option, replace or repair the defective Product. Aeromotive will pay all freight and delivery charges reasonably incurred in connection with warranty returns but shall not be liable for labor or other costs or expenses associated with removing or replacing any defective Product. Under no circumstances will Aeromotive Services Inc be liable for special, collateral, indirect, incidental or consequential damages of any kind, including, without limitations, loss profits and injury or damage to personal property. The sole and exclusive liability of Aeromotive for any claim relating to the Products, whether such claim arises under contract, breach of warranty, tort, strict liability or any other legal theory, shall be limited to Aeromotive's obligation to refund the purchase price, or at its option, replace or repair the defective item as set forth in this warranty. This warranty shall not be applicable to Products which have been subject to improper installation, overloaded, misused, abused, or altered in any manner, unauthorized repair or damage by accident or otherwise. We offer an extension to our existing warranty. The extension will need to be based on statistical data and reporting documents on cycle time, hours, run time, mileage, environmental conditions and time in service.

In the event of a possible warranty claim please take the appropriate action below:

1. Contact Aeromotive Services Inc. immediately with the issue at 224-535-9220
2. If applicable, run a diagnostic test on vehicle for fault codes and provide those to Aeromotive Services Inc.
3. Determine if a resolution can be made through potential over the phone troubleshooting techniques with Aeromotive Services Inc.
4. If troubleshooting fails, the wire harness will need to be removed from the vehicle and shipped back to Aeromotive for further inspection to determine the validity of the warranty claim.
5. Aeromotive Services Inc. will follow their quality control testing and procedures to determine the outcome and provide resolution to the customer when completed.

"Quality Connects Us"



Privacy Policy

Who we are

Aeromotive Services Inc. is a wire harness and connector manufacturer that is OEM/ISO Certified. Our website address is: <https://aeromotive.us/>.

What personal data we collect and why we collect it

We collect personal data to fulfill your requests for information and, if requested, to send eNewsletters and company notices and/or invitations to events and trade shows. You may opt out of receiving emailed information at any time by contacting us by phone, mail, or email. eNewsletters also contain convenient unsubscribe links.

Comments

To protect your privacy and to help prevent hackers from accessing this site, we do not allow comments on our articles or news alerts. If you have a comment or question, please feel free to call us or send us a note. We would be happy to answer questions or address concerns.

Contact forms

Your privacy is important to us. Personal data collected in contact forms is encrypted before it is sent to our office. We do not share individualized, personal data with third parties.

Cookies

Cookies may be used to enhance your experience. You may still use the site while blocking cookies; however, depending on your browser, you may continue to see alerts asking for permission to use cookies each time you visit the site going forward.

Analytics

To protect your privacy, analytic data is reported anonymously.

Who we share your data with

We do not share individualized, personal data with third parties.

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How long we retain your data

Contact form data will be kept online for 14 months and then deleted. You may request to have your data deleted at any time by calling us or sending us a note. Information will be kept offline unless you contact us and request to have data removed. You can see which data is stored online in your membership profile. To cancel your membership, please contact us. Subscriber data is stored online as long as the subscription is active. You may unsubscribe at any time by contacting us or by using the unsubscribe link at the bottom of our eNewsletters and alert messages.

What rights you have over your data

You can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor form submissions may be checked through an automated spam detection service before it is sent to the appropriate department at Aeromotive Services Inc. If you are located outside of the United States, Canada or Mexico, your information will be forwarded to the appropriate office in our worldwide sales and manufacturing network.

Contact information

[Click this link to view our contact information.](#)

How we protect your data

Data sent through our request forms is encrypted and sent via Hyper Text Transfer Protocol Secure (HTTPS).

What automated decision making and/or profiling we do with user data

Some request forms are automatically routed to a specific department at Aeromotive Services Inc. to speed up fulfillment of your request. The routing is based on checkboxes selected when the form is submitted.

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